

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Housing Rehabilitation	Affordable Housing	CDBG: \$100,000	Homeowner Housing Rehabilitated	Household Housing Unit	35	14	40.00%	5	0	0.00%
Assistance to CBDO to construct affordable housing	Non-Housing Community Development	CDBG: \$32,000	Homeowner Housing Added	Housing Units	20	4	20.00%	2	0	0.00%
Provide homeless and at-risk supportive services	Non-Housing Community Development	CDBG: \$30,271	Public service activities for low-moderate housing benefit	Households Assisted	100	23	23.00%	150	0	0.00%
Demolition of dilapidated structures	Affordable Housing	CDBG: \$32,000	Buildings Demolished	Buildings	35	0	0.00%	3	0	0.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City of New Bern did not meet its intended goals and objectives for the 2018-2019 year. Hurricane Florence made landfall and was declared a major disaster on September 14, 2018. The estimated costs of damages following Hurricane Florence total \$1.4 billion in federal funds. The city of New Bern was tremendously impacted by Hurricane Florence, with damages totaling over \$100 million.

Craven County was approved as a designated county to receive individual assistance from the Federal Emergency Management Association (FEMA). An unprecedented 10-foot storm surge affected the homes and businesses across the City, with the heaviest impact and burden on those living in our most distressed communities in our CDBG target areas. The health and welfare of the community were severely impacted including road closures, sanitary sewer collections system disruption, potable water distribution system problems, solid waste collection disruption, public school access and several other areas which affect the quality of life to area residents in all categories by the City, County the State of North Carolina and FEMA. This disaster led to a sudden shift in the City’s focus and led to reprioritizing to begin immediate hurricane relief and recovery efforts.

The City of New Bern later submitted a substantial amendment to the 2018-2019 Annual Action Plan. The amendment called for the development of up to 5 houses to address the current need for safe and sanitary housing. While the amendment was approved, the intended developer of the homes was unable to move forward in the construction process. The City is currently in the process of finding a Community Based Development Organization (CBDO) who will serve as developer of the newly constructed homes. There is currently a shortage of construction contractors as a result of Hurricane Florence recovery efforts.

A housing stock shortage, especially rental housing, is a concern and was further exasperated by Hurricane Florence with many residents in CDBG target areas displaced by the storm. The City is currently seeking grant resources and funding to complete a Hazard Mitigation and Resiliency Plan that will identify mitigation steps for the future.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	0
Black or African American	0
Asian	0
American Indian or American Native	0
Native Hawaiian or Other Pacific Islander	0
Total	0
Hispanic	0
Not Hispanic	0

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

The City of New Bern did not meet its intended goals and objectives for the 2018-2019 year due to Hurricane Florence, a federally declared disaster. As a result, no families were assisted this year through CDBG funding. Hurricane Florence dealt the City of New Bern a significant blow with an estimated \$100 million in damages to homes and businesses within the city limits and revealed the City's vulnerability to flooding and water intrusion. The City of New Bern shifted its effort to provide immediate hurricane relief and recovery efforts to residents. The City's CDBG communities were severely impacted by a 10-foot storm surge that led to severe flooding, prompting 455+ water rescues. Hurricane Florence left behind damages and significant need for long-term recovery efforts.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	\$242,771	0

Table 3 - Resources Made Available

Narrative

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City of New Bern	67	0	
Gateway District	33	0	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City of New Bern and the Gateway District were both intended target areas for investments based upon the 2018 Annual Action Plan. However, the City of New Bern was unable to fulfill its plans due to Hurricane Florence, a federally declared disaster. Hurricane Florence produced a storm surge of 10' (ft) along parts of New Bern and along the Neuse River and its rivers and tributaries. This storm surge severely affected our most distressed communities in our CDBG target areas. Mitigation and recovery efforts to increase safe and sanitary housing stock is a high priority and will be necessary to improve the economic and social viability of this community. As a result of Hurricane Florence, there are no geographic locations that received CDBG investments for the 2018-2019 program year.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction were used to address the needs identified in the plan.

For the 2018-2019 program year, no additional resources were leveraged to address needs identified in the Annual Action Plan. No publicly owned land or property was used to address the needs in the plan.

After damages suffered from Hurricane Florence, the City of New Bern submitted a substantial amendment to the 2018-2019 Annual Action Plan. The amendment calls for the development of up to 5 homes to address the city's urgent need for rental homes. The City of New Bern identified 5 potential city-owned lots and these lots will be used for new construction to address this urgent need.

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CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	0	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	2	0
Number of households supported through Rehab of Existing Units	6	0
Number of households supported through Acquisition of Existing Units	0	0
Total	0	0

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City of New Bern set a goal to support 2 households through the production of new units. The City also set a goal to support 6 households through the rehabilitation of existing residential units. The major problem encountered in meeting goals for the 2018-2019 year was the landfall of Hurricane Florence. As many of the CDBG communities were severely impacted by major flooding, the City of New Bern began working collaboratively toward hurricane relief efforts and did not have the ability to produce expected outcomes. More than 4,300 homes were damaged or completely destroyed by Hurricane Florence, with an estimated total of over \$100 Million in damages. Over 445 rescues took place during the storm. As a result, many goals and outcomes shifted, as Hurricane Florence relief and recovery became top priority.

Discuss how these outcomes will impact future annual action plans.

The City of New Bern has been attending conferences and making plans for future spending. Following the City’s recent HUD monitoring visit, the City is currently working on developing a workout plan to submit to HUD. The plan will detail how the City will spend CDBG funding, in order to meet goals in a timely manner. The City will work to prioritize all future projects, as well as exercising timely drawdowns. Additionally, the City of New Bern has been heavily focused on resiliency planning. The City plans to complete a Vulnerability and Risk Assessment as part of the Hazard Mitigation and Resiliency Plan that will enable the City of New Bern and all of its residents and businesses to gain a deeper understanding of the specific threats including counts, proportions and locations that are most vulnerable and at risk to individual hazards. Mitigation solutions will be determined for each area of vulnerability. An overall timeline for implementing mitigation solutions will be determined. The city recognizes the need for more resilient sewer and drainage solutions and infrastructure upgrades. The city has identified projects but seeks to incorporate these mitigation efforts into a larger and more comprehensive plan. CDBG program goals will fit into this plan as outlined in our Five-Year Consolidated Plan.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
Total	0	0

Table 7 – Number of Households Served

Narrative Information

No households were assisted this year through CDBG funding. Hurricane Florence, a federally declared disaster, shifted the City’s efforts to immediate hurricane relief and recovery efforts. The City of New Bern shifted its effort to provide immediate hurricane relief and recovery efforts to residents. The City’s CDBG communities were severely impacted by a 10-foot storm surge that led to severe flooding, prompting 455+ rescues and leaving behind damages totaling over \$100 million according to initial assessments.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

For the 2018-2019 program year, no goals were met in the City's efforts to reduce and end homelessness.

Currently, Religious Community Services (RCS) provides shelter, food, and clothing to homeless individuals and families for the city of New Bern. RCS has an active case manager on staff to aid in meeting individual needs of the City's homeless population. In 2018, RCS provided 63,510 meals in the community kitchen, temporary housing for over 220 guests, and rent and utility assistance for 560 families. The City of New Bern has a history of providing Religious Community Services with CDBG funding in its efforts to address homelessness.

Addressing the emergency shelter and transitional housing needs of homeless persons

Religious Community Services (RCS) has an active emergency shelter which offers case management for homeless individuals and does not have a formal transitional housing program. The shelter does, however, offer rental and utility assistance to individuals who are homeless or are at risk of being homeless.

Coastal Women's Shelter provides shelter for victims of domestic violence and their families. The shelter also assists its clients with utility deposits, security deposits for new homes, and has a savings program designed to assist women with moving toward financial stability.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The City of New Bern is a member of the Housing Alliance of Coastal Carolina, which is the regional Balance of State COC. Agencies within the alliance partner to serve area individuals who are experiencing homelessness and transitioning from publicly funded institutions and systems of care through coordinated assessment. ESG funds are used to assist these efforts along with CDBG funds for public service activities. In the past, CDBG public service funds were used for assistance to support such individuals.

Additionally, the Craven-Pamlico Re-Entry Council works within the city to remove federal barriers to successful reentry. The council is devoted to assisting those who have been incarcerated and released. Focus is placed on ensuring this population are able to compete for a job, attain stable housing, support their children and families, and contribute to their communities.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City of New Bern remains a member of the Housing Alliance of Coastal Carolina, which is the regional Balance of State COC. Agencies within the alliance partner to serve area individuals who are experiencing homelessness and transitioning from publicly funded institutions and systems of care through coordinated assessment. ESG funds are used to assist these efforts. In the past, CDBG funds have been used to assist with barriers to housing.

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CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

No actions were taken during the 2018-2019 program year to address the needs of public housing. Trent Court is the only public housing development in the city of New Bern. After Hurricane Florence made landfall in September 2018, many units in Trent Court were severely flooded. Of its 218 public housing units, the New Bern Housing Authority was left with only 110 units. Trent Court will be demolished in two phases. The first phase of demolition includes removal of the 108 units that suffered flood damage and the rest of Trent Court will be demolished in its second phase. Trent Court will be redeveloped with a mix of lots, condominiums, market rate rentals, retail, and affordable housing.

The substantial amendment submitted to HUD calls for the development of up to five new homes. This program will be done in partnership with Twin Rivers Opportunities. Housing vouchers will be provided by Twin Rivers Opportunities and given to new applicants, along with the renewal of vouchers for active recipients of the Section 8 housing program. As the City sets its intent on the development of new housing, it is expected that those who are living in public housing will likely want to move into rental properties, especially if they were impacted by Hurricane Florence.

Additionally, the New Bern Housing Authority has a tax credit project underway on Carolina Avenue to help address the City's need for housing. The project includes the purchase of an 8-acre parcel from the City of New Bern that would be used to build an 80-unit apartment complex along Carolina Avenue in New Bern. This complex could house some Trent Court residents. The ultimate long-range plan is to remove most or all of the Trent Court tenants and replace the space with a combination of more resilient green space and mixed-income housing that is less susceptible to flood damage, as outlined in the Greater Five Points Transformation Plan.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The City of New Bern is a partner to area agencies such as Habitat for Humanity and Twin Rivers Opportunities that promote homeownership opportunities through homeownership classes and information distribution at partner agencies. Outreach is especially targeted to PHA residents and residents of the surrounding community.

Actions taken to provide assistance to troubled PHAs

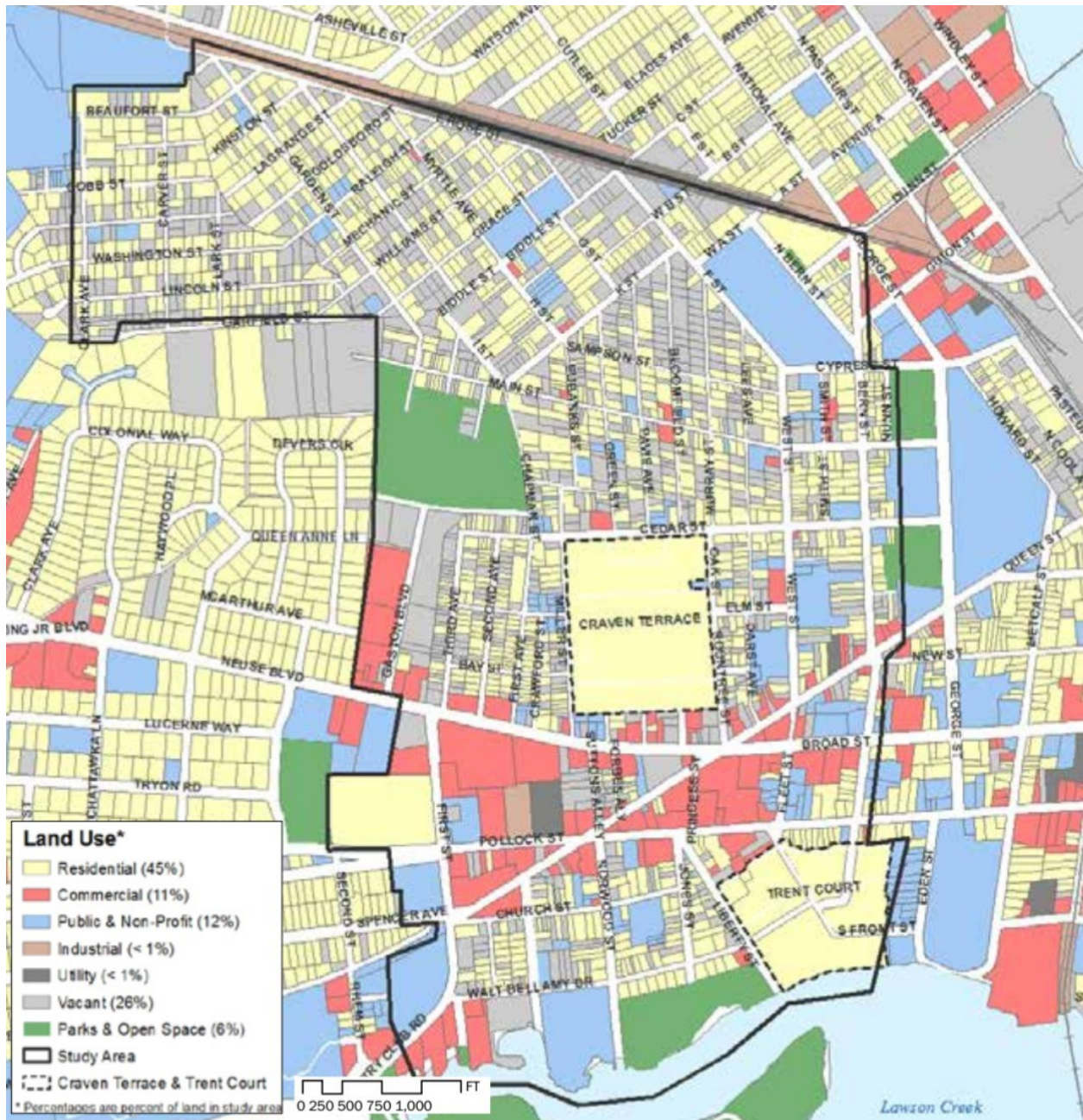
The Housing Authority of the City of New Bern is not a troubled PHA.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City of New Bern is continuously searching various avenues to reduce barriers to affordable housing that is safe and sanitary especially in the Gateway District/Greater Five Points, which is the City's target area. The New Bern Redevelopment Commission was established on May 8, 2018. The Commission works to address these issues to remove blight, by working to create affordable housing and policies within the redevelopment boundary. Through the submission of the substantial amendment, the Redevelopment Commission will retain ownership of the newly constructed homes to address the need for affordable housing. The commission will also oversee slum and blight removal, human capital initiatives and enforce policy. The Redevelopment Commission has been working collaboratively with the City of New Bern to assess vacant lots and determine best land use efforts. The commission meets two times per month and will serve as a major component advocating for more affordable housing for New Bern's low to moderate income residents. In the past, the City has assisted housing developers by waiving fees and charges and also providing city-owned lots at little to no costs.

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Greater Five Points/ Choice Neighborhood Land Use Map

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City, in partnership with Craven Community College, has established the VOLT Center, a new workforce development training center. The Volt Center serves as a workforce development training center, and includes a makerspace for entrepreneurs, and kitchen training facility for agriculture and food service entrepreneurs. The initial project renovation received funding contributions at the federal, state and local level including the Economic Development Administration EDA, Golden Leaf Foundation, The Harold H. Bate Foundation, Craven 100 Alliance (C1A) and the City of New Bern. The 4.6-acre site is a \$2.596 million renovation of the City’s original power generation plant and was a previous electric

utilities warehouse and offices along First Street in New Bern in the CDBG and CNI target area. Craven Community College leased the main workforce development training center building to operate workforce training surrounding construction-related trades that were identified as needs by the largest employers in the area. Initially, five programs are committed including: HVAC Heating and AC, Plumbing, Carpentry, Electrical (Residential Wiring) and Small Engine Repair. These skills were identified as immediate workforce needs by the Workforce Development Leadership team through listening sessions with local business and industry. Additional programs have already been added to the Volt Center, since opening, including forklift training and a manufacturing pathway.

The Volt Center has over 135 registered students and has resulted in 70 confirmed job offers. In addition, NC Department of Transportation roadway improvements include better pedestrian walkways including sidewalks and bike paths making it safer and improving access to nearby community members in our CDBG target areas who often have transportation limitations. The property will serve residents of economically distressed census tracts of the Greater 5 Points Area of New Bern. The workforce development team for Craven County includes the City of New Bern Community Development Staff and Craven Community College, as well as Craven County Schools will continue an outreach plan into New Bern's most distressed neighborhoods. These ongoing efforts seek to attract and recruit potential students and will benefit low to moderate income residents. The Volt Center will help improve the quality of life and provide opportunities for the ability to earn a good living and contribute to the advancement of economically distressed areas by providing access to training, health and wellness, and fresh food options for low income and low access residents.

The City maintains partnership with Choice Neighborhood initiatives throughout the city such as Revive Five, the Greater Five Points re-imaging committee, and the CNI Grassroots Leadership Academy. Revive Five started as the economic development task force for CNI but continued to convene after the CNI planning process was complete. The purpose of the group was to re-brand the Greater Five Points Community and energize the residents, engage business owners and attract new investors. Revive Five successfully partnered with community agencies and residents, The Housing Authority of the City of New Bern, Craven Community College, and the Harold Bate Foundation to create the Greater Five Points logo and tagline by way of the CNI Grassroots Leadership Academy. Businesses and non-profits in the Greater Five Points Area and organizations that partner with Revive Five are encouraged to apply for CDBG funding.

The Redevelopment Commission was also established for the City of New Bern on May 8, 2018. This Commission works to promote redevelopment of blighted areas within its redevelopment boundary in the city of New Bern. Regarding some of its powers, the commission has the ability to sell property and aim its efforts toward the development of housing that will benefit low-moderate income families. The commission can also borrow money and apply for and accept advances, loans evidenced by bonds, grants and contributions. Additionally, the commission is authorized to make plans for carrying out programs of voluntary repair and rehabilitation of buildings and improvements. The Redevelopment Commission has been making plans largely targeted to the improvements of the Greater Duffyfield community. Of the commission's three focus areas, total costs for improvements in each focus area is

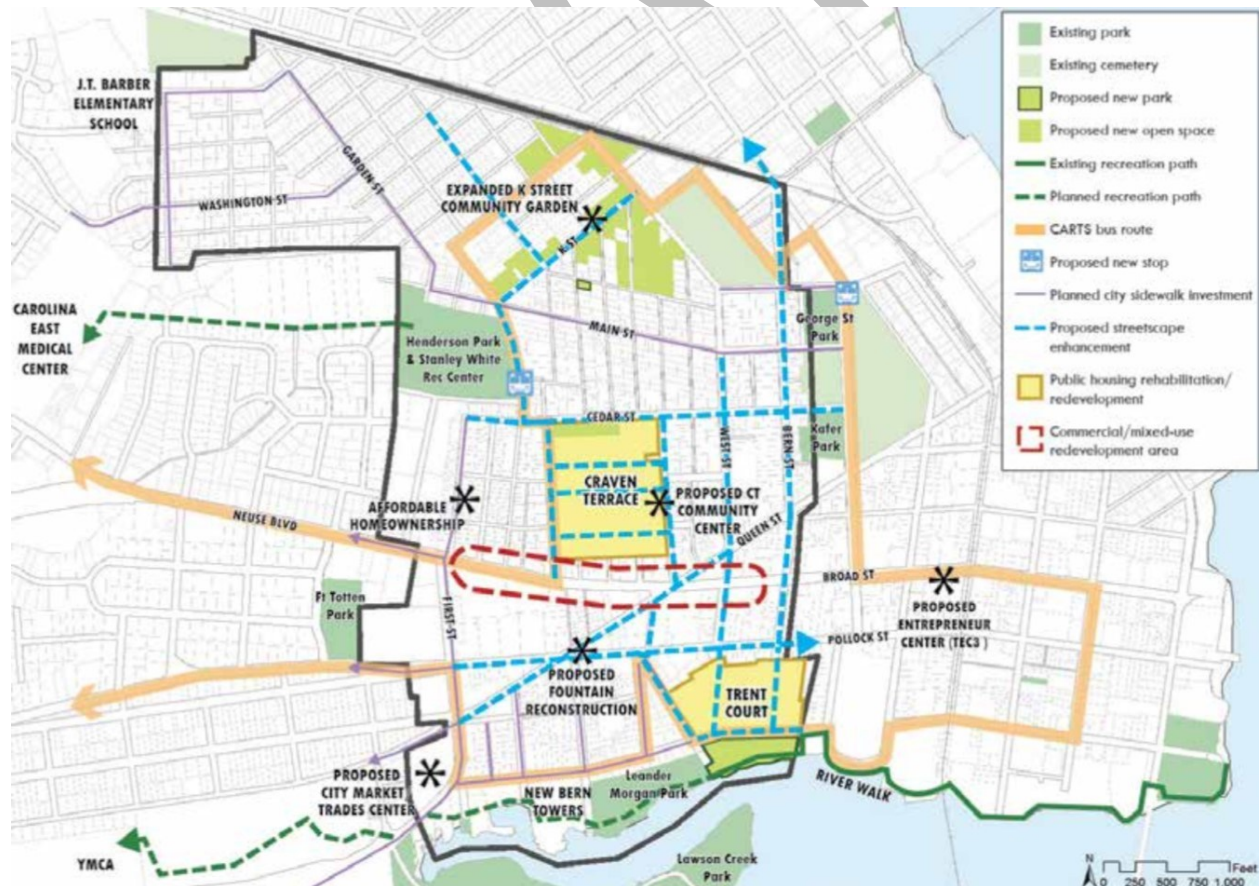
estimated at \$1.5+ million dollars. These plans heavily focus on the rehabilitation of community structures, improvement of city infrastructure, and removal of slum and blight.



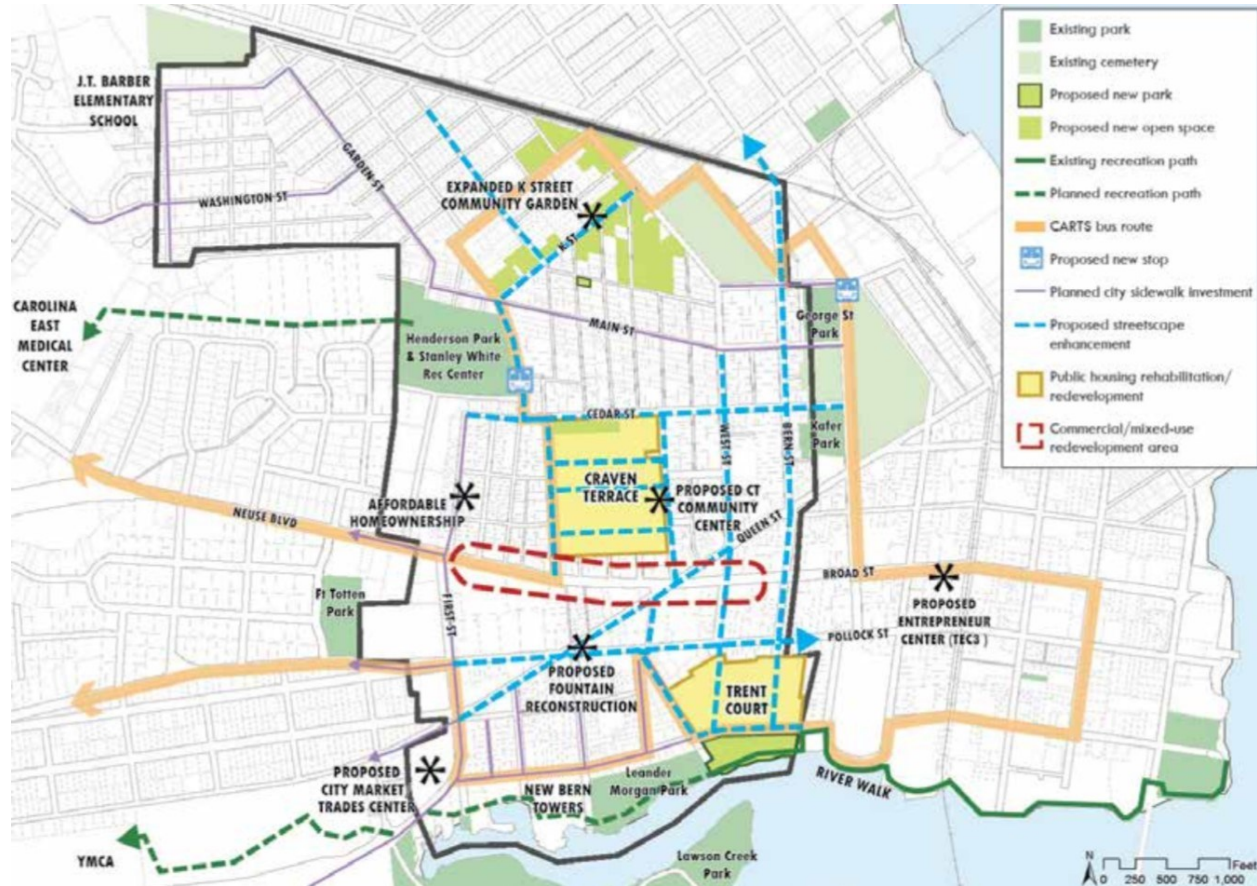
Greater Five Points

Thrive in the Five

Greater Five Points Logo



City Market Workforce Development Training Center



CNI Development Map

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City still provides access to educational materials on lead-based hazards to its citizens. The City is also still involved in community outreach programs that also afford the opportunity for education on reducing lead-based hazards to various volunteer groups within the community. The City abides by regulations for lead-based paint housing-related activities. In the City's Housing Minor Repair Program, lead-based paint testing is conducted thoroughly, ensuring strict adherence to guidelines.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City remains a member of the Housing Alliance of Coastal Carolina, the regional Balance of State organization, which is seeking ways to address the needs of the homeless and those facing homelessness. The City supports other member organizations in their efforts to address the needs of the homeless. The City also has a history of providing CDBG funds to nonprofit organizations who work daily to combat poverty in the region.

The City continues to work hard to attract businesses that produce livable wages for residents and to

develop the skilled labor market in the area. The new VOLT center currently has 135+ students enrolled and has resulted in 70 confirmed job offers. The VOLT Center continues to add courses and target distressed communities with residents who have limited access to resources. The center is expected to serve as a key component in job creation and workforce training to benefit low-moderate communities.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

CDBG staff members are taking advantage of several training opportunities to increase knowledge of the CDBG program and redevelopment strategies. Training opportunities are presented by the North Carolina Community Development Association, the Department of Housing and Urban Development (HUD), the UNC School of Government, and the Professional Housing Rehabilitation Association of North Carolina. Trainings topics include Fair Housing, CDBG Basics and Spending, Five-Year Consolidated Planning, IDIS Management, and Housing Rehabilitation.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City is a member of the Housing Alliance of Coastal Carolina, the regional Balance of State organization, which seeks ways to address the needs of the homeless and those facing homelessness. The City supports other member organizations in their efforts to address the needs of the homeless. The alliance is comprised of social service agencies and agencies that provide housing including the local PHA. Member agencies are encouraged to share announcements through the listserv and attend monthly meetings.

Identify actions taken to overcome the effects of any impediments identified in the jurisdiction's analysis of impediments to fair housing choice. 91.520(a)

For the 2018-2019 program year, the City submitted its new Five-Year Consolidated Plan to HUD. While there were no activities conducted in 2018-2019 to address housing needs, the City has revisited its impediments to fair housing. The City conducted several public engagement meetings to collect information from CDBG communities and public agencies that serve CDBG communities. The need for more housing was deemed priority. The substantial amendment was submitted during the 2018-2019 program year as an attempt to address the urgent need for housing. Additionally, the Community Development Coordinator attended Fair Housing trainings for knowledge on potential activities to implement while working for the City of New Bern.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of New Bern uses monthly desk monitoring conducted by program staff. Currently, the City is also working to develop a new subrecipient monitoring plan that would include site visits and smaller scale monitoring visits. In 2018-2019, no monitoring activities took place, as the City's priorities shifted to Hurricane Florence relief efforts.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Advertisement of the comment period was posted in the local newspaper, the Sun Journal. Copies of the report were made available to citizens at the locations of Development Services, City Hall, New Bern-Craven County Library, and West New Bern Recreation Center.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City of New Bern does not anticipate any changes to its programming in the near future.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

Non-Applicable

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City of New Bern plans to make strides to use its allocated funding on projects that will impact communities on a larger scale. The 2019-2020 Action Plan details the new Bus Shelter Project the City will implement in partnership with Craven Area Rural Transit System (CARTS), which is Craven County’s public transportation provider. The City of New Bern is also implementing a plan to spend the necessary funding required by the Department of Housing and Urban Development (HUD) and consistently report to HUD on progress of City projects. Moving forward, the City is working to prioritize projects for the Five-Year Consolidated Plan.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

Non-Applicable

