

Residential Rebate Credit Application Form

*** Please complete a separate form for each appliance***

Rebate Applicant Info:

Name _____

Mailing Address _____

City _____ State _____ Zip _____

Phone _____

Account Nr. _____

New appliance was installed here:

Name _____

Address _____

City _____ State _____ Zip _____

Check one for each column:

____ Residential

____ Commercial

____ New construction

____ Existing construction

____ Single family

____ Apartment

____ Townhouse / condo

____ Mobile home

____ Business

Appliance installed:

____ New heat pump

____ Electric furnace ____ LP gas

____ Electric space ____ Fuel oil

____ Electric HP ____ Nat gas

____ Other

____ New water heater

____ Electric

____ Nat gas

____ LP gas

____ Other

SEER (min. is 14): _____

tons (min. is 1 ton): _____

[kW]: _____

gallons (min. is 30 gallons): _____

WH efficiency rating / index (min. is 0.91): _____

Do not forget to attach documentation - applications are not processed without proper documents!

Your invoice / receipt should include the following:

- (1) Model no.
- (2) Serial no.
- (3) Address where appliance was installed
- (4) Date when appliance was installed

Print Name _____

Signature _____

Date _____

City of New Bern Customer Service Policy
Section 6, Electrical Equipment
Load Management
Paragraph 7, Appliance Rebate Policy

7. Effective February 1, 1996, the City initiated its Residential Appliance Rebate Program for heat pumps and water heaters to reward customers for replacing their old and inefficient heating and air conditioning systems or water heaters with new energy efficient electric appliances. Effective with building permits issued on July 1, 2002, new construction will no longer be eligible for rebates. A rebate credit of \$100 per ton per unit for a maximum of \$400 is offered per central heat pump (minimum 14 SEER rating and at least one ton) for replacement units. This rebate applies to total electric heat pumps only; units which utilize gas or other fossil fuels in any way, including hybrid units, will not be eligible for a rebate regardless of SEER rating. A \$150 rebate credit is offered per high efficiency water heater (minimum 0.91 energy factor) for replacement units. Rebates are limited to heat pumps and water heaters that were installed within a period of one (1) year prior to submittal of the rebate application. Load management switches must be installed on these appliances. Customers must request a rebate credit for installing the energy efficient heat pumps and water heaters by completing a rebate request application and submitting the appropriate documentation to the City of New Bern. After the City approves a rebate request application, the rebate credit will be applied to the customer's electric account. If necessary, the load management switches can be removed from these appliances, but if the customer requests that the switches be removed within two years of the date that the rebate credit is issued, then the full amount of the rebate credit will be charged back to the customer's electric account. A request for switch removal after two years but within four years of the date that the rebate credit is issued will result in one-half of the rebate credit being charged back to the customer's electric account. A request for switch removal after four years from the date that the rebate credit is issued will result in none of the rebate credit being charged back to the customer's electric account. Any customer requesting that the switches be removed will no longer be eligible to participate in the Energy Efficient Residential Rate Schedule 07 with the corresponding 5% energy discount.

I have read, understand and accept the terms of the above City of New Bern Appliance Rebate Policy. Further, I hereby authorize the installation of the appropriate Load Management equipment. I understand that I should allow approximately eight (8) weeks for processing the application.

Print Name _____

Signature _____

Date _____

**** Please make and retain a copy of this application for your records ****

- (1) **Email** application to: UtilCustomerService@newbernnc.gov
- (2) **Drop off** at the Utility Business Office, at 606 Fort Totten Dr, New Bern, NC 28560
- (3) **Mail to:** City of New Bern Utility Business Office, P.O. Box 1129, New Bern, NC 28563-1129